



Terms & Conditions of Hire

Peak Traffic Management Ltd

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Operating 24/7 across the East Midlands

1. Definitions

Company: Peak Traffic Management Ltd.

Customer: The individual, business, or organisation hiring traffic management services.

Equipment: Any traffic management system, including but not limited to cones, signs, barriers, traffic lights, and related materials.

Permit: The legal authorisation issued by the relevant Highway Authority that governs the use of traffic management systems on the public highway.

2. Permit Conditions

All traffic management installations are strictly subject to the terms and duration of the Highway Authority permit. Equipment cannot be installed, left in place, or operated outside of the permit validity period under any circumstances.

The Company accepts no responsibility for delays or issues caused by permit restrictions or expiry.

3. Hire Period

Hire charges are calculated on a **weekly rate basis** (not a daily rate).

The maximum hire period is limited by the permit expiry date and time.

The hire period ends when the permit expires, regardless of whether the weekly period has been fully utilised.

4. Service Delivery

The Company will:

- Carry out a site assessment and recommend the required traffic management system.
- Install and maintain the agreed system in accordance with the permit.
- Remove the system promptly when the permit expires.

The Customer is responsible for ensuring all site works are completed within the permitted timeframe.

5. Safety & Compliance

The Company will not leave equipment in place beyond the permit expiry, as this would be illegal and unsafe.

If the Customer requests the system remain beyond permit expiry, this request will be refused.

6. Cancellations & Refunds

Once traffic management has been installed, no refunds are available.

In cases of misunderstanding regarding the hire period, the permit duration takes precedence.

As a goodwill gesture, the Company may offer credit or discount for future bookings at its sole discretion, but this



does not constitute an admission of liability.

7. Behaviour & Conduct

The Company expects professional behaviour from both staff and customers.

Any allegations of misconduct will be investigated internally.

8. Liability

The Company is not liable for any delays, losses, or damages caused by:

- Works overrunning beyond the permit expiry.
- The Customer's failure to complete works within the permitted timeframe.
- Removal of equipment in compliance with permit restrictions.

9. Acceptance

By proceeding with a booking, the Customer accepts these Terms & Conditions of Hire.